



DATE: May 11, 2026

TO: Chabot-Las Positas Community College District

FROM: Chancellor Ronald P. Gerhard, CLPCCD
President Dyrell Foster, Las Positas College
President Jamal Cooks, Chabot College

SUBJECT: CLPCCD Communication – Canvas Use May Resume

Students and employees **may now resume** use of Canvas effective immediately.

Below are updates on the district’s current response to the recent Canvas/Instructure incident, including the steps taken before access was restored.

Why Access was Temporarily Delayed

While many institutions resumed Canvas access on Friday, May 8, 2026, the district’s leadership team made a deliberate decision to allow additional time over the weekend to verify platform security and stability and assesses guidance from the California Community Colleges Chancellor’s Office Systemwide Security Center.

That review is complete, and Canvas use is encouraged across CLPCCD, effective today, May 11, 2026.

What We Know Currently

The incident affected Instructure/Canvas customers worldwide, including institutions across the California Community Colleges system. Instructure has indicated that the data involved in the incident includes information like usernames, email addresses, course names, and messages. Core learning data (course content, submissions, and credentials) was not compromised.

What to Expect This Week

You may see continued news coverage of the incident, including reporting on threatened data releases by the group claiming responsibility. The district will communicate directly through official CLPCCD channels if any action is required from you. Please continue to rely on these channels for guidance, not third-party reports or unsolicited messages. The district’s guidance may differ from that of other institutions as we make decisions based on information specific to our campus communities.

What You Should Do Now

- Resume Canvas use. No account changes or password resets are required at this time.
- Treat any unsolicited email or message referencing the incident with skepticism, regardless of how legitimate it appears.
- Do not click unexpected password reset links sent by email. If you need to manage your account, navigate to Canvas directly.
- Faculty are encouraged to download current gradebooks and maintain backups of critical course materials as a standard best practice.
- Report suspicious activity to the ITS Help Desk (helpdesk@clpccd.org) without delay.

We will continue monitoring the situation and share important developments as needed. Thank you for your patience.

Stay updated on staff and student communications by visiting www.clpccd.org/communications.