



**CHABOT**  
**LAS POSITAS**

COMMUNITY  
COLLEGE  
DISTRICT

2019-2020

CHANCELLOR'S

AWARD

NOVEMBER 12, 2020

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# FROM THE CHANCELLOR



“CONGRATULATIONS TO EACH OF YOU FOR GOING ABOVE AND BEYOND YOUR DAILY DUTIES TO SUPPORT OUR STUDENTS AND YOUR COLLEAGUES. YOUR WORK REMINDS US OF OUR COMMITMENT TO EDUCATION EXCELLENCE, CURRICULUM RELEVANCY, AND COMMUNITY COLLABORATION.”

Dear Colleagues:

Thank you for joining us this year, albeit it in a virtual environment, to celebrate our fellow colleagues recognized for their work through the CLPCCD Annual Chancellor's Award. The recipients of this award are nominated by their colleagues, and the awards are bestowed by the Chancellor, to “recognize creativity and promote excellence.”

Although our celebration is virtual this year, I hope that you can follow along during our online event with this program book that highlights all of our award recipients! I hope you enjoy reading in more detail why these individuals were nominated by their colleagues for their creativity and promotion of excellence. I hope you nominate someone for next year's awards!

Thank you and congratulations to all of our past and present Chancellor's Award recipients!

Regards,

A handwritten signature in black ink, appearing to read 'Ronald P. Gerhard'.

**Ronald P. Gerhard**  
Chancellor





CHABOT  

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LAS POSITAS

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# Bruce Griffin

**Chief Technology Officer  
Information Technology Services**

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**Nominated by:  
Vice Chancellor Wyman Fong and  
Human Resources Department**

“The Office of Human Resources is pleased to nominate Bruce Griffin for the Chancellor’s Award. Bruce is highly knowledgeable, thoughtful in his delivery and communications, and highly trustworthy – maybe that is why we all have been so forgiving about a current email system which realistically preceded him.

Seriously, Bruce has made a difference with our HR technology and application needs, and this allows us to better our services to the colleges.

Finally, it is clear that given the entry of COVID-19, Bruce has demonstrated leadership at its best - by supporting our district and colleges with the myriad needs of ITS, in an ever-changing work environment, with needs that impact our workforce and our students.

We thank you Bruce, as well as the team you lead.”





# Steven McGervey

**Network Systems Specialist II  
Information Technology Services**

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**Nominated by:  
Bruce Griffin and Information  
Technology Services (ITS) Team**

“Although Steven McGervey is a relatively new member of ITS compared to the tenures of some of his co-workers, his work has been vital to the success of our District. Steven is responsible for maintaining a variety of servers that support our operations, but none so visible as our email system. If you’ve ever had a problem with email, Steven is the one who fixed it. Maintaining this system can be a 24-hour job, and Steven has consistently put the District before his own needs. Steven is a one man show due to our small staff and he all too frequently has had to work late into the night, over weekends and during holidays to bring email back online. The path to restoring stability to email is a long, stressful one, and progress would be impossible if it weren’t for Steven’s perseverance and refusal to give up – even late at night or early in the morning.

Although maintaining the current email system is easily a full-time job, Steven has other responsibilities. He maintains 40 other systems that support nearly every operation in the District. Banner relies on Steven’s systems. The “S” drive and other file shares fall under Steven’s responsibility as well. He ensures these systems have enough hard drive space, that they are backed-up, and, when needed, builds new ones for new projects.

In addition to his “day job” maintaining our servers, Steven stepped into a support role for Board of Trustee Meetings when Ken Agustin retired. He sets up the audio visual system, ensures that the audio is properly recorded and that the presentations run smoothly. Seeing Steven at the control console is a sign the technical portion of the meeting will be a success. At times Steven has to work late into the night to support these meetings, but he has never uttered anything but a positive word about it. He is the typical IT person who works tirelessly behind the scenes, but it is time to recognize him for the outstanding contributions he makes.”



# Sharon Schuyler

**Job Developer  
Tri-Valley Career Center**

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**Nominated by:  
Sarah Holtzclaw**

Sharon puts her heart and soul into her work as a Job Developer at the Tri-Valley Career Center. Her job description asks her to assist local employers and to match our job seekers with local open positions. It asks her to plan hiring events and to run our weekly Job Club. What it does not ask, but what Sharon brings to the job is to care deeply for our job seekers and their successes. She understands their histories, their current pain and their potential. She feels their frustrations and celebrates their victories alongside them. Her no-nonsense attitude tells a job seeker what they need to hear, whether they want to or not. The Career Center's Job Club is a family, with job seekers networking and sharing openly each week. Its very nature is to continually lose members who have found work and add new ones who are just joining us. There is no doubt that it is because of Sharon's guidance that our Job Club draws 15-20 people each and every week and keeps a supportive, familial nature throughout. It's not just her colleagues who feel this way. Job seekers often reach out to tell us how wonderful she and our staff are. One recently wrote: "Thanks to you for providing me support during these difficult times. Sharon and the staff's unconditional support, ideas, career advice and networking help have been indispensable to me. Without their support I'd be lost."

On the other end of the spectrum, Sharon works with our region's employers. She is the Career Center's liaison with hiring managers and recruiters. She understands any number of industries and the positions that make them run. She expertly matches our clients with employers' needs.

Sharon is a big idea person who helps to drive the Career Center forward and has helped to make it the best, most respected center in the East Bay. We have job seekers come from all over the East Bay to be part of our Center's community. We have staff from other centers tell us they want their Career Center to be like ours. The Tri-Valley Career Center's success is due in no small part to the heart and soul of Sharon Schuyler."



LAS POSITAS  

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COLLEGE





# Elizabeth David

**Dean of Student Services  
Student Services**

**Nominated by:  
William Garcia**

“It is with great pleasure that I nominate Elizabeth David, Dean of Student Services at Las Positas College. Elizabeth in her role as Dean of Student Services is responsible for the Counseling Department, Career/Transfer Center, Assessment Center, and various state categorically funded programs.

During the past two years, Elizabeth has demonstrated her leadership ability by tackling very significant challenges that had gone unaddressed or resolved by her predecessors. While Elizabeth has had many accomplishments during her tenure at Las Positas College, I will highlight what I consider most significant.

Elizabeth has been instrumental in providing professional development to Counselors. As a former Counselor herself, Elizabeth has insight and best practices as a community college counselor and instructor at both the community college and four-year university level. In addition, Elizabeth’s past experience as a program coordinator has helped the coordinators of our learning communities and other special cohorts of students learn how to better identify, recruit, and retrain students especially those most at-risk.

Elizabeth also played a vital role in the College’s transition to the new era as defined by AB 705 as it pertains to assessment and multiple measures. Thanks to Elizabeth, the College was able to implement a new guided self-placement for English and Mathematics during summer 2019 in preparation for fall semester 2019 to ensure compliance with state legislation. To accomplish this task, Elizabeth worked closely with her assigned personnel and the deans of academic services and academic discipline faculty to ensure that students are assessed and placed properly into courses. Most recently, Elizabeth has worked with English as a Second Language (ESL) faculty to revise assessment protocol and assist with ESL student recruitment efforts.

Lastly, Elizabeth has played a lead role in bringing back the High School Counselor Day event to the College. Elizabeth has hosted two very successful events during the past two years that have brought over 30 high school counselors and other educational partners to learn more about Las Positas College and explore further collaboration opportunities for concurrently enrolled students and the alignment of curriculum.

Thank you for your time and consideration of her nomination for this recognition.”



# Thomas Fuller

**Horticulture Instructor  
Science, Technology,  
Engineering and Math (STEM)**

**Nominated by:  
Nan Ho**

Tom is a Las Positas College institution! After retiring from years of service to M&O, Tom became our Horticulture faculty coordinator. His influence is visible everywhere. Tom has walked every inch of the LPC campus and can tell you WHEN individual trees were planted. Tom collaborates with faculty, staff, and students on countless projects. He helped create the Native Plant Trail and led tours during our campus Bio-blitz. He worked with Biology to map all the trees on campus so students could learn to identify species. He collaborated with Welding, Physics, Biology, and M&O to establish a teaching pond. Tom's passion permeates the Horticulture program. Tom piloted Adaptive Horticulture in partnership with Sunflower Hill and the Pleasanton Unified School District to serve special needs students by teaching skills and knowledge to create a path to employment in a nursery. Tom made horticulture one of the first programs with noncredit curriculum, turning the Adaptive Horticulture program into a sequence of four noncredit courses and a certificate. One of his students moved from the noncredit program into our credit program and now volunteers in the greenhouse! Tom wrote and/or revised every Horticulture course outline, 3 certificates, and the AS degree. He is candid, funny, and generous, and 100% dedicated to students. As the long-time faculty advisor for the Horticulture club, Tom helps students hold semi-annual plant sales; many of us have these student-grown flowers and trees in our homes. He tends to our olive trees and oversees the harvest and bottling of LPC olive oil, which sells out every year within minutes of the email announcement. Tom brought dozens of students to a Board of Trustees meeting where students presented each Board member a potted plant. Beautiful flower beds planted by Tom's students brighten our day. He helped cross-list Horticulture and Viticulture courses, ensuring student access and higher enrollments. Tom capably steers the Horticulture industry advisory board and does a great job recruiting and mentoring students and faculty. Tom has been instrumental in every aspect of the Ag Science-Horticulture facilities project, exceeding every expectation for dedication, time, and care given to this work. I celebrate Tom for inspiring students to get their hands dirty and to create beauty that we enjoy every day on campus."



Jeff has worked with us for over 20 years. He started at Chabot and later moved to Las Positas. Jeff has been an A&R III for more than 3 years. He is a faculty liaison, responsible for grade processing, academic renewal, admissions and records processes, etc. Jeff has excellent customer services skills, he has always been a team player, he is very patient with students, uses a caring and calming tone of voice, and is willing to go that extra mile in resolving any questions and/or problems. One of his strengths is his faith and his love for his family. He is a very kind, loyal and positive man. He always said, “One day at a time.” and practices living in the present moment. We are very honored and blessed to work with an individual who truly gives 100% on a daily basis. He is the “go to” person in A&R and is very supportive towards his co-workers, students, staff and faculty, and to the College. He is an excellent employee.”

# Jeff Lawes

**Admissions & Records Assistant III  
Student Services**

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**Nominated by:  
Maria Pena-Bradford**





# Christina Lee

**Counselor  
Counseling Services**

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**Nominated by:  
Scott Vigallon**

“Whoever wrote up the examples in the 2019-2020 Chancellor’s Award Call for Nominations had Christina Lee in mind. What she has done to contribute to the betterment of students, to implement innovative programs, to lead efforts that impact the education of students, to develop student support services, and to promote equity has been remarkable.

Since LPC was chosen as a Consortium member of the California Virtual Campus-Online Education Initiative (CVC-OEI) in 2018, Christina has been the driving force in creating and implementing the college’s local Peer Online Course Review (POCR) team, in developing a Course Review Process for instructors new to teaching online, and in implementing the online software Cranium Café throughout Student Services.

The above is in addition to her regular job as a counselor and her volunteer duties as Co-Chair of the Distance Education Committee and Second Consortium lead to the CVC-OEI. The ultimate effect of her efforts has been the improved quality of education and improved access to services for all of our online students. These significant achievements have been magnified since the shelter-in-place forced all instruction online.

Christina has worked tirelessly in her pursuit of quality education and services for online students. In particular, she has participated in countless meetings with the CVC-OEI on how to establish a local POCR team. She then created the process within and outside of Canvas, recruited faculty members to participate, and promoted the POCR program. This promotion included presentations at Academic Senate meetings, Division meetings, and Town Meetings. She has also presented and conducted workshops on each Flex Day the past two years.

Christina then began work on getting LPC to become a Certified POCR Campus by the CVC-OEI. This included lining up peer faculty reviewers, of which she was the leader reviewer, and getting three instructors to voluntarily allow their courses to be reviewed. She then oversaw the reviews, the meetings with the instructors to go over results of the reviews, the remediation process, the final alignment of the courses to the CVC-OEI Course Design Rubric, and the norming of the courses with the CVC-OEI. All of this was done in a collegial, collaborative manner. The result is that last in Fall 2019, LPC became just the third college in the state to achieve Certified POCR Campus status by the CVC-OEI.”



# Ashley McHale

**Mathematics Instructor  
Science, Technology,  
Engineering and Math (STEM)**

**Nominated by:  
Nan Ho**

“Ashley McHale is a gifted teacher and an outstanding leader for major initiatives at Las Positas College, ranging from AB 705 to Student Equity to learning communities to our COVID-19 response. Ashley’s passion for teaching fosters a growth-mind-set learning environment. She is adored by her students. Ashley has served as a visionary and dedicated coordinator for the math department during 3 years of intense transformational change in curriculum, pedagogy, and scheduling. She is highly respected by fellow faculty and staff, helping lead the department through the professional development and curriculum innovations required for AB 705 implementation. Ashley helped pilot and then taught a concurrent support course that tightly interweaves development of supporting skills with the content of a math class. This model now forms a foundation for student learning in math at Las Positas. She was instrumental in the development of many noncredit math courses that allow our students to build their math skills tuition-free. She has been an important part of our partnership with local school districts, through semi-annual alignment meetings between LPC math faculty and high school math teachers, and through presentations to local Assistant Superintendents. Outside of teaching, Ashley is a beloved faculty advisor for the Alpha Gamma Sigma honor society. Because of Ashley’s countless hours of behind-the-scenes advising, inspiring, coaching, problem-solving, and caring, AGS students make remarkable contributions to our community and are recognized every year at the state level. Across campus, Ashley exemplifies teamwork and collaboration--she builds and sustains connections and relationships across campus: Assessment, Counseling, Admissions and Records, academic departments, learning communities, and student government. Ashley is also a campus leader in our Diversity, Equity, and Inclusion work. She has served as co-chair for the Student Equity and Achievement (SEA) and the Basic Skills committees, and co-led our Basic Skills and Student Outcomes Transformation (BSSOT) grant. Ashley is a beacon of leadership who will continue to transform learning at Las Positas College as she steps down after serving three years as math coordinator. It is my honor to nominate one of the hardest-working, biggest-hearted persons I know—Ashley McHale.”



# Andi Schreibman

**Financial Aid Officer  
Student Services**

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**Nominated by:  
William Garcia**

“It is with great pleasure that I nominate Andi Schreibman, Financial Aid Officer at Las Positas College. Andi is responsible for oversight of the Financial Aid Office and the Scholarship Program at Las Positas College. Andi’s dedication, passion, and commitment to the College and our students is admirable and much appreciated.

Andi played a vital role in helping Las Positas College implement Academic Works, a new software program to assist with the scholarship program. The former scholarship application software was not user friendly for students or college employees alike. Since the implementation of Academic Works, Las Positas College has experienced an increase in the number of scholarship applications and an increase in the number of students completing their scholarship applications.

Andi has also played a vital role in helping Las Positas College implement CampusLogic, a new software program to assist students with the financial aid verification process. Las Positas College has struggled to encourage students to apply for financial aid and has also struggled to get financial aid applicants to complete the files so that they may be considered for federal and state financial assistance aside from the fee waiver.

Andi has also played a vital role in helping Las Positas College implement Chatbot, a new software program designed compile and make public frequently asked questions and corresponding answers for prospective and current students via the Financial Aid Office webpage. In fact, the Financial Aid Office took the lead on the implementation of this software and has served as a model for the Admissions & Records Office, Counseling Department, and Veterans First Program.

Most recently, Andi has worked collaboratively with district office and Chabot College colleagues to help address concerns relating to COVID-19. Andi has taken the lead on how to expend the share of CARES Act funding for direct aid to students by considering many options relating to the application process, eligibility criteria, and disbursement method.

Thank you for your time and consideration for Andi’s nomination for this recognition.”





# Rifka Several

**Senior Administrative Assistant  
Las Positas College Foundation**

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**Nominated by:  
Todd Steffan**

“Rifka Several is more than someone who accepts donations and writes checks for the foundation. Rifka always goes above and beyond. For example, during the shelter-in-place, Rifka’s dedication and willingness to help, was shown as she processed many individual orders for diapers for our Veterans’ children, through the Veterans First Diaper Program. This was no quick task. It took over an hour to prepare this order. Rifka never complained, as she always puts students first. This is one example of many, I can list of how Rifka is always so supportive and positive. I often go to Rifka for suggestions and advice, from how to develop a smooth process in providing relief funds to Veterans, to developing a form, to working with a new donor. During last year’s 2019, 2.2 Challenge Walk, Rifka attended every meeting we had as a group, and even during the day of the event she helped set it up. Rifka is a great coach, advisor, colleague, and friend.”



# German Sierra

**Fire Services Technology Instructor  
Public Safety, Advanced  
Manufacturing, Transportation,  
Health and Kinesiology (PATH)**

**Nominated by:  
Stuart McElderry and  
Chad McMullen**

German Sierra, a friendly, collegial, and student-focused educator is an ideal candidate for this year's Chancellor's Award. Besides being kind, hard-working, and committed to student achievement, Mr. Sierra's outstanding contribution to the Las Positas College Public Safety Programs, and to the college more generally, have been nothing short of exemplary. Over the past year, Mr. Sierra has become recognized by his industry peers as a pioneer in curriculum development. Under his leadership, LPC became the first (and still only) college Fire program certified by the Federal Emergency Management Agency's Fire and Emergency Services Higher Education (FESHE) program. Mr. Sierra has also become a leader in utilizing distance education techniques in Fire Service instruction. He began learning Canvas and moving his program in the direction of DE well before the COVID-19 crisis hit but became especially focused and determined to develop quality online instruction once it did. When the shelter-in-place order took effect, and most community college fire programs ceased instruction until in-person teaching could resume, Mr. Sierra refused to shut down. Instead, he immediately contacted State Fire Training officials to discuss moving the didactic portion of LPC's Fire Academy onto Canvas and leaving only the skills portion in face-to-face format. Mr. Sierra's initiative resulted in Las Positas College becoming the first community college in California to offer a State Fire Marshall-approved hybrid academy. And Mr. Sierra didn't stop there. Throughout the first few weeks of the crisis he shared his knowledge of Canvas with other faculty in his discipline, as well as his colleagues in EMS, and helped them transition their courses to the distance education format within a week. Mr. Sierra helped accomplish this by volunteering himself for long nights and lengthy zoom meetings so that his colleagues could provide not just satisfactory but the best possible instruction to their students. It is for this kind of unselfish leadership and student-centered effort, and all the other work he volunteers for at the college (Guided Pathways, for example) that we believe German Sierra deserves to be honored with this year's Chancellor's Award."



# Michael Sugi

**Campus Safety Officer  
Campus Safety and Security**

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**Nominated by:  
William Garcia**

“It is with great pleasure that I recommend Michael Sugi for the 2019-2020 Chancellor’s Award. Sugi, as he is affectionately known, serves Las Positas College as a Campus Safety Officer. Sugi has had many accomplishments during his tenure. Below is a brief summary and highlights of how Sugi has contributed to the betterment of the college.

Sugi has served as the technology guru within the Office of Campus Safety & Security. Sugi has been an active participant in the drafting of the Security Master Plan and has since been instrumental in getting some of the technology outlined in the plan implemented at the college. This includes the emergency notifications that are sent to college employees and students via text message, email message, and voicemail message. Sugi has pre-programmed outgoing messages to respond to a variety of emergencies that may arise while the college is in operation. Sugi has also contributed to prepare for responses to shelter-in-place, lockdown, and fire emergency drills on-campus.

While the Office of Campus Safety & Security does not have a second in command following the supervisor, oftentimes Sugi is assigned to take the lead while the Campus Safety Supervisor is on vacation or out of the office. Sugi’s vast experience in operating the technology systems within and his excellent customer service make him a nature for the responsibility.

Most recently, Sugi has taken the lead on issuing new keys to college and district personnel assigned to work at Las Positas College. This project has been quite time consuming since it required working with a third party contractor, a new software program, and new protocol of issuing keys to employees. To date, over 130 new keys have been issued to college personnel in accordance the Security Master Plan.

Aside from the accomplishments noted above, Sugi is quite active taking informational and incident reports on behalf of college personnel and students alike which often lead onto become student disciplinary or student Title IX cases. Sugi was also the primary author of the college’s Title IX webpage which has been recognized by peer institutions to be a model website.

Las Positas College is very thankful and grateful to have Sugi as part of the team. Thank you for your time and consideration of Sugi’s nomination for the Chancellor’s Award.”



# Scott Vigallon

**Instructional Technology  
Coordinator,  
Academic Services**

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**Nominated by:  
William Garcia and  
Sebastian Wong**

## **William Garcia:**

It is with great pleasure that I nominate Scott Vigallon for the 2019-2020 Chancellor's Award. Scott serves as the Distance Education Coordinator at Las Positas College.

Scott has played a vital role at Las Positas College since his arrival to the college. Scott has worked tirelessly to help and support our faculty in ensuring that our distance education and hybrid courses are delivered and taught with the utmost professionalism and in compliance with all applicable federal and state laws and regulations. Scott regularly provides training to faculty especially as the college has hired many new full-time, tenure-track faculty in recent years and continuously applies training to part-time faculty that make-up the vast majority for our faculty at the college.

Scott was instrumental in helping Las Positas College become a participant in the California Virtual Campus – Online Education Initiative (CVC-OEI), a significant recognition since the majority of California community colleges had not signed onboard with the new statewide initiative given all of the background work and training that needed to take place prior to being accepted. Scott is very adamant about ensuring that all content that is posted on the college's website and online learning management platform is accessible to all persons especially those with disabilities. To help ensure that this remains the case at all times, Scott has worked closely with Disabled Student Programs and Services (DSPS) program personnel.

Scott has also been proactive in ensuring the integrity of our academic programs and services by helping launch Proctorio, a comprehensive learning integrity platform, to help faculty ensure that students do not cheat while taking online tests or quizzes. While the initial rollout of this new software was not well received by students, Scott took the challenge head on and created a new webpage with additional instructions, helpful links, and instructional videos to help dispel any myths or rumors about the new software.



# Scott Vigallon (continued)

**Instructional Technology Coordinator, Academic Services**

Despite being a small office, the Distance Education program has had a significant impact on the delivery of instruction and support services throughout the college. Scott and his team make themselves accessible to all colleagues and are always willing to help and provide training.

Las Positas College is very thankful and grateful to have Scott as part of the team. Thank you for your time and consideration of Scott's nomination for the Chancellor's Award."

**Sebastian Wong:**

I think it goes without saying that the COVID-19 Pandemic has upended our institution. The need to protect students and College Staff necessitated a rapid transition to using the tools available in order to bring ourselves classes online. Scott was tirelessly helping faculty to learn how to use these tools. He organized faculty experts in DE who were already facile in DE and created group seminars where, in a short time, all the faculty was engaged in Distance Education. Scott has also been hardworking in availing himself to all faculty when they need help with educational technology."



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# Trisha Avila

**Senior Financial Aid Advisor  
Student Services**

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**Nominated by:  
Kathryn Medina and Ariel Nelson**

**Kathryn Medina:**

I am nominating Trisha Avila for the Chancellor's Award to recognize the extraordinary work that she has done to implement the new CampusLogic software for students to complete their financial aid files for 2021, while adjusting to working remotely during the unexpected to the shelter-in-place."

**Ariel Nelson:**

Trisha Avila and Remi Ramos have been a main part in the driving force for financial aid and creating new initiatives to include students on all levels. They have gone above and beyond and have worked extremely hard over the years to make sure our students are served and can access us on many levels.

Trisha showed patience and complete dedication to ensuring that CampusLogic was up and running for students to use for 2021 file completion.

I have observed her wade through problem after unexpected problem with the set up and implementation, dealing with each set back with grace, tact and serenity.

After that exhausting work, she then prepared very detailed written instructions and provided training to her FAO colleagues so they could best learn and adapt to new processes.

Due to her exemplary work, our students are now completing their financial aid files with our new platform, and staff are able to review and complete their work much more efficiently on-line."



# Bob Buell

**Fire Technology Coordinator  
Applied Technology and Business**

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**Nominated by:  
Kristin Lima**

“Bob Buell is one of the most passionate and caring individuals at Chabot College who constantly makes a difference with students, at the college and within the community. It is his passion and perseverance which has led us into a partnership with Hayward Fire Department to build a state of the art fire training facility for the East Bay. In addition, he can be found at most shared governance committee meetings, working on campus at all hours and volunteering in the community. Most recently, he had one of the most complicated disciplines to convert to online delivery amidst the coronavirus. Not only did he have to work with the Fire Marshall and the college to make the conversion, but also with two other public entities. In a short time, he was able to develop a meticulous plan and execute it to graduate on time 19 cadets from the Fire Academy to start their careers in the field. Captain Bob Buell exemplifies everything we want at Chabot College: passion, integrity, and commitment to students and the community.”



Dean Jamal Cooks has brought a combination of innovation and commitment to his work as Language Arts Dean and in his leadership and collaboration in several new equity programs including RISE and Chabot's Presidential Task Force on Black Student Excellence. He has worked in close collaboration with Chabot English faculty to support the successful integration of AB 705 mandates, bringing his habitual judgement and wisdom to the discussion. Dr. Cooks is always willing to take on new challenges, which he did with enthusiasm in volunteering to supervisor the Library and Learning Connection areas after the departure of their Dean. He is always willing to take the time to meet, discuss, and plan, and he has won the respect and appreciation of all of us at Chabot."

# Jamal Cooks

**Dean of Language Arts  
Academic Services**

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**Nominated by:  
Dr. Susan Sperling**



# Christina Davis

**Distance Education  
Instructional Technology Coordinator  
Academic Services**

**Nominated by:  
Najla Abrao, Scott Hildreth,  
Cristina Moon, Melissa Patterson,  
Ryan Scherbart, Lisa Ulibarri,  
Division of Applied Technology  
and Business**

## **Najla Abrao:**

I have known Christy for three years now and I can honestly say I'm in awe of her. I first met her as a Canvas mentor and have continued to work with her since. Of the three Canvas mentors, she was brave and gave the first Canvas workshop. After watching her, not only was I better prepared to give my own workshop and know what to expect, but I was also learning how to be a better teacher. Working with Christy that year as a mentor was lovely. We've remained friends and I'm grateful for that friendship.

This year, Christy has been incredible. As a department of one, she has worked tirelessly to get Chabot faculty ready for distance education during the shelter-in-place, she runs our local Peer Online Course Review (POCR) club, and she keeps a smile going at all time. The countless hours, the patience, and the selflessness she has shown have all been extraordinary.

Christy's leadership and vision for POCR has been invaluable. With her guidance, Chabot is ready to be POCR certified and begin placing courses on the CVC-OEI exchange. Christy saw the big picture, knew what needed to get done, and got us there on time. Her professionalism and dedication to our committee has not gone unnoticed. She has gone the extra mile numerous times - putting together an all-star team of POCR players, getting us the proper training, securing a grant so that we can get paid for our time, procuring any resources we need, and attending meeting after meeting on the state level to keep updated on the POCR process.

Before the shelter-in-place, Christy was doing the work of at least 3 people. I cannot imagine the time and energy that goes into helping an entire community college's faculty with distance education. Add to that a shelter-in-place. She then had every teacher needing to go online. There was an extraordinary amount of work to be done and Christy did it. I don't know of many people who could shoulder that burden. I certainly could not. I appreciate all of the work she has done since that day in March. Don't get me wrong, I appreciated her before the shelter-in-place, but even more so now.

I would absolutely love to nominate Christy for the Chancellor's Award. She is entirely deserving of this award. Students, faculty, and the district are better for her having worked with us."

# Christina Davis (continued)

**Distance Education, Instructional Technology Coordinator, Academic Services**

## **Scott Hildreth:**

Christy Davis is a hero, deserving not only of the Chancellor's Award, but also of the accolades from our entire student body. Without her, and her work, we simply could not have completed this Spring. As our campus' Instructional Technology Coordinator and Canvas administrator, she has single-handedly supported the entire college in our forced transition to online teaching and learning. Operating both from home and from work, and working literally 24/7, Christy has managed to make all of us successful, treating everyone with tremendous patience and encouragement while staying firm on what it takes to offer a high-quality educational experience. Simply supporting the faculty with creating and administering Canvas sites would be enough to justify our recognition, but Christy has done so much more. She maintains visibility at the State level about online teaching, and has helped Chabot to develop courses that will satisfy the Open Education Initiative's very high standards. She works with our District IT team to ensure availability of our key online resources, and communicates plans, problems, and opportunities with incredible professionalism. She works with our campus Committee On Online Learning (COOL) to support the training and pedagogical tools we need to create and deliver high-quality online courses. She works with campus mentors sharing tools and techniques we can then apply to help even more faculty, full- and part-time. And she has led the hiring efforts for Chabot to add crucial faculty and student support for Canvas. Christy is someone for whom the entire District can be tremendously proud. She represents the best of us, and reflects with everything she does our shared goal of delivering an outstanding educational experience for our entire community. On her behalf, thank you for extending the opportunity to recognize an absolutely "stellar" colleague. In a semester filled with challenge, and equally filled with extraordinary work by so many across the District, Christy is a terrific choice to honor."

## **Christina Moon:**

I nominate Christy for the 2019-2020 Chancellor's Award. Christy has been one of the most valuable assets that Chabot has in online teaching. She has single-handedly created a platform for the future of online teaching for our college including securing the CVC-OEI grant for Chabot and advocating for online learning at the college and at the district level. She has been instrumental in helping faculty transition to remote learning and without her guidance and knowledge we would have had an even more difficult transition. Christy has been involved in college and districtwide task forces for online education and advancement of our students. Christy is caring, patient, and the most dedicated person I know at Chabot."



# Christina Davis (continued)

**Distance Education, Instructional Technology Coordinator, Academic Services**

## **Melissa Patterson:**

Christy has always been supportive to both instructors and our students. She has been able to acquire funds to support online learning and OEI specifically so Chabot can smoothly enter the OEI consortium. She leads the effort to prepare Chabot to enter into OEI, including recruiting talented instructors to serve as POCR reviewers.

With COVID-19, she was able to assist instructors who had never taught online, convert their in-person classes to online. During the process she emphasized the importance of student learning and student to student and instructor to student interface. She has continued to make a positive impact on online learning, staying up-to-date, or the law and tools used in online learning.

Christy's support and skills have given many new online instructors the confidence to present student focused courses. I'm not sure how this process during COVID-19 would have gone without Christy's support to both instructors and students. She is respected and deserves the recognition by winning the Chancellor's Award."

## **Ryan Scherbart:**

I would like to nominate Christina Davis for this year's Chancellor's Award. Christy has been a longtime adjunct in communication studies at Chabot and was recently hired as Instructional Technology Coordinator. It was a position that the College desperately needed as online offerings have increased, the College submitted a letter of intent to join the CVC-OEI Course Exchange, and the staff member who previously held the position left. Chabot is currently hiring at least one more specialist in online education, and in the interim, Christy has been doing more than her share of the workload. Then the pandemic hit. At a time when Christy was already going above and beyond, her workload tripled. But you wouldn't know it. When you talk to her or when she is presenting during Zoom meetings, she is cool, calm, and collected. She is doing her best work when we need her the most. Please consider Christy for this year's Chancellor's Award."



# Christina Davis (continued)

**Distance Education, Instructional Technology Coordinator, Academic Services**

## **Division of Applied Technology and Business:**

Christy assumed her new position in January as Instructional Technology Coordinator and has made incredible strides in the area to meet the needs of students and faculty. Before transitioning to be “All Things Canvas,” she taught in the Mass Communications discipline and was a much respected instructor who created online classes that were engaging and thoughtful. Where Christy has gone above and beyond was in the massive conversion of all courses to online during this pandemic. She demonstrated her skills in both navigating new territory and working with people. She was responsive, caring and confident dealing with everyone from the most frustrated student to the Chancellor. Her professionalism, commitment to distance education and approachability are beyond compare. Christy is one of the most deserving educators to be honored with an award.”

## **Lisa Ulibarri:**

Christina “Christy” Davis has been a stellar member of the Chabot part-time faculty in Communications for approximately 20 years. But moving into the classified supervisor Instructional Technology Coordinator position, gave her the opportunity to really shine.

In the first few months as the Instructional Technology Coordinator, Christy formed the Chabot the Peer Online Course Review (POCR) Club. This team of state-trained faculty is integral to Chabot becoming an OEI Consortium college and putting courses on the OEI course exchange. While Chabot had been discussing the process and need to join the OEI for quite some time, it wasn’t until Christy was leading the effort that we were able to make so many strides in the right direction. This POCR team, with Christy at the helm, is soon going to be completing the process to gain local POCR certification to review Chabot courses for the OEI course exchange. In addition to this local POCR team, Christy is also leading the CVC/OEI grant project for Chabot. This sizable grant is essential in helping Chabot make steps towards getting courses ready for the OEI course exchange and developing Open Educational Resources (OER) in the effort to provide equity for our students in the form of free online textbooks. Christy’s passion and drive have sparked huge milestones for online education at Chabot College.

Christy’s leadership has never been more apparent than when the college was forced to move to remote instruction during the COVID-19 pandemic in spring 2020. Literally overnight, her role on the campus came to the forefront and she was called upon to step up even further. She not only had to support the entire faculty on using the Canvas technology, but she was also now responsible for transitioning all Chabot classes to online instruction. Christy has taken it all in stride and continues to do whatever she needs to do ensure that the college can make this instructional shift work for our students. She has been a constant presence in this time of chaos and a resource that Chabot faculty, administrators, and committees know they can turn to for help. Through the increased workload and new tasks added daily, Christy has remained a “department of one” with no other staff on her team. Christy’s countless contributions to the college during this emergency situation has demonstrated her passion for the education and advancement of our students.”



# Jessica Gallucci

**Political Science Instructor  
Social Sciences**

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**Nominated by:  
Abigail Garcia Patton**

“Aside from Dr. Jessica Gallucci’s role as a beloved political science faculty member, she is also a valued member and leader of the Equal Employment Advisory Council for the Chabot-Las Positas Community College District. She has gone above and beyond her role as a member, taking initiative during meetings to drive progress forward, providing resources for our consideration and leading the efforts in the development of materials to advance the groups work in creating more equitable hiring practices. We have come to depend on Dr. Gallucci to guide us in discussions and bring new ideas to the table. As part of the committee, she tasked herself with doing research about the hiring practices, policies and documents other colleges and college districts were using. She has spent countless hours in research, planning, and gathering of information so that the committee can make the most informed decision. Dr. Gallucci is relentless in her pursuit for equity while always being very conscious and proactive about soliciting feedback along the way. At Chabot College, she led the efforts in the creation of an Equity Statement for job descriptions, ensuring she captured the input from campus staff and faculty by convening various groups and creating space for their feedback. Her approach and commitment to this work motivates and inspires staff and faculty in the college to want to get involved, learn more, and effect change. She has played a pivotal role in dissemination of information about the Equal Employment Opportunity Plan by presenting at Flex Days, SASE, and Academic Senate, to name a few. Dr. Gallucci is driven by the opportunity to have the most qualified and culturally competent staff and faculty members serving our students. In her various leadership roles on campus, Dr. Gallucci demonstrates a sensibility to our students’ needs, guiding discussions and making decisions that are student centered. Dr. Gallucci is one of the most loved and respected faculty members by our students, staff, and faculty alike.”



# Abigail Garcia Patton

**Interim Dean of Academic Pathways and Student Success, Academic Pathways and Student Success (APSS)**

**Nominated by:  
Kay Fischer, Jessica Gallucci,  
Sandra Genera, Dr. Matthew Kritscher**

## **Kay Fischer:**

I had the pleasure of working with Abigail Patton as soon as she was hired to be the Director for El Centro. In the years I've worked with Dir. Patton, she's exhibited inspiring leadership, offered guidance, and often gone above and beyond to promote equity and transform Chabot as an institution that supports for first-generation students of color. I began working with Dir. Patton as building an ethnic studies pathway was a part of the HSI grant. She participated in the planning of our first Ethnic Studies Summit, introduced our speakers and had the staff from El Centro (including herself) volunteer with set up and serving food. This level of involvement by an administrator was absolutely appreciated and is representative of Dir. Patton's spirit and intention as a leader. Dir. Patton started a Summer Bridge program for incoming freshmen and incorporated ethnic studies workshops as a way to introduce students to our program. This has directly helped with outreach efforts for the program. Furthermore, Dir. Patton has completely transformed El Centro to be a safe place for students. As I began holding my office hours at El Centro, I observed Dir. Patton's interaction with her staff and students. She's consistently made time for students and has created an inviting, friendly space. I would observe students studying, catching up with friends, talking to counselors and teachers, or coming into El Centro for the first time to ask questions about enrolling in classes. Dir. Patton's open style has influenced the staff and also students who often hang out at El Centro, as I've also observed students answering questions when staff were busy. In addition to her support for the ethnic studies program and El Centro, Dir. Patton is the president of the Chicano/Latino Education Association, created the Dream Center, is a member of the Equal Employment Opportunity Committee and has actively led conversations around hiring diverse faculty, started or organized other instrumental events and programs at Chabot including: Raza College Day, Hispanic Heritage Month events, the Chicanax/Latinx graduation, and Summer Bridge. On a more personal level, I've often turned to Dir. Patton when I needed advice, and I've noticed similar mentoring relationships she's developed with staff, faculty, and students alike. I can't think of anyone more deserving than Abigail Patton for the Chancellor's Award and I thank you for considering my nomination."

# Abigail Garcia Patton (continued)

## Interim Dean of Academic Pathways and Student Success, Academic Pathways and Student Success (APSS)

### Jessica Gallucci:

I can think of few people as deserving of this award as Abigail Patton. Abigail Garcia Patton goes above and beyond in service to the College and District as Director of El Centro. Most importantly, she goes over and beyond in the service of students who utilize El Centro. Under her leadership El Centro has become a critical nerve center for students looking for assistance, resources, and a comfortable home away from home on campus. Multiple students have raved to me about El Centro and its services completely unsolicited. They greatly appreciate the fact that they can go to El Centro and use computers, easily get an appointment with a counselor, learn about Latinx-oriented clubs and other activities, and have a quiet, comfortable, and supportive place to relax, or study, or make new friends. Abby can take a lot of credit for helping to create this environment. She is incredibly hard working, smart, dedicated, insightful, creative, and organized. She can take on a challenge and work to get the job done. More than that, however, Abby's warm and down-to-earth personality sets the tone for the space. Students always seem at home and supported when I go to El Centro. Co-workers seem happy as they work to serve students. El Centro is just one of the best places to be on campus.

El Centro is also one of the absolute places to be off campus. I am referring to being one of the best places at Chabot to be online. The El Centro Instagram page offers students a wealth of information where students already are: on social media. This has been especially important since the shelter-in-place order. Students from across campus are using the El Centro Instagram page to stay up to date on the changes that are taking place, from new grading policies, new transfer policies at CSU and UC, and new social services being offered across the state and locally. El Centro did not need to scale up to reach students online – they were already there. Abby has worked incredibly hard since the shelter-in-place order to oversee the online communication with students to ensure that they have everything they need.

Abby is also a leader with fellow staff. As President of the Districtwide CLEA group, she has helped reinvigorate the group, bringing Chicana and Latina staff together to work on cultural events and discuss substantive issues important to this group. She is a leader amongst Chicana and Latina staff not just at Chabot but across the District.”

# Abigail Garcia Patton (continued)

## Interim Dean of Academic Pathways and Student Success, Academic Pathways and Student Success (APSS)

### **Sandra Genera:**

I have worked closely as well as reaped the benefits of Abby's work at Chabot College. As Director of El Centro, she has shown great leadership skills. She inherited a team of classified professionals as well as faculty counselors and also had to hire personnel to round out the whole team. She learned quickly the Chabot process and built a strong rapport with her staff as well as the administrative team.

Another position she inherited was as president of the Chicano Latino Education Association (CLEA). As President she has advocated for student success and staff and faculty professional development. It is as easy for her to supervise events and activities as it is to roll her sleeves up and dig in to do the work. I was the vice-president of CLEA and worked directly with her. She has a great handle on running meetings, follow-up and follow-through as well as providing inclusive strategies so everyone feels welcomed and participates. Her vision for events and activities is simple and out-of-the-box.

One example of building rapport and working directly with the students is her participating in the Southern California trip for our Chabot Latinx students during spring break 2019. She worked closely with the team to coordinate and organize the event. She used many of her contacts at the many institutions to facilitate tours and student panels. And you would think as a director, she would have had the team go, but she also attended and participated in all of the campus tours and activities. This means a lot to our students, to not only meet directors and educators that look like them but to also interact with them in such a personal way. I have seen her open her office to students, staff, faculty and administrators in the same way. She is very professional, equitable and personal in her approach to the position of Director of El Centro. I strongly nominate Abigail Garcia Patton as a Chancellor's Award recipient."



# Abigail Garcia Patton (continued)

## Interim Dean of Academic Pathways and Student Success, Academic Pathways and Student Success (APSS)

### Dr. Matthew Kritscher:

Director Abigail Garcia Patton has served Chabot College in establishing and developing the college's first permanent El Centro bilingual student resource center with creativity and excellence for over the past two and a half years. Abigail was also elected President of the Chicano-Latino Education Association (CLEA) and has brought exponential growth to several legacy community engagement events including Raza College Days, La Bienvenido, and Chicanx/Latinx graduation and transfer celebrations where our diverse students are honored, inspired and mentored in realizing their dreams.

Abigail is never one to rest upon the most successful accomplishment, like over four hundred community members, and school buses of student as far away as Monterey coming to Raza College Day to celebrate Latinx culture, provide college access inspiration, information and support, and a whole community of agencies to show students the way to and through college. Abby built upon the Sanctuary College Resolution by developing a new Dream Center, dedicated to supporting students who are undocumented or with various immigration status needs. The Dream Center provided a foundation then to receive two Catalyst grants from Immigrants Rising worth several hundred thousand dollars, as well as to achieve recognition and funding through the State CCC Foundation to be a hub for free Legal Service for our students and community.

Abigail serves as a governing board member on the Mid-Alameda County Consortium of Adult Schools, and as part of the HSI Leadership Network that supports institutions of higher education that have HSI grants and other supports for Latinx and low-income students. Abby not only oversees various outreach programs and services, but directly participates in conducting outreach herself on weekends and evenings to share her passion for connecting diverse communities with higher education pathways and Chabot College. With Abby's top leadership abilities, the college is well-positioned to obtain even more grants and partnerships that advance the college and district's mission, vision and values of supporting student equity, inclusion, diversity and success. It is my distinct honor to nominate Abigail Garcia Patton for the Chancellor's Award."





# Na Liu

**Research Analyst  
Institutional Research**

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**Nominated by:  
Cynthia Gordon da Cruz and  
Yvonne Wu Craig, Indrawati Liauw**

## **Cynthia Gordon da Cruz and Yvonne Wu Craig:**

I, Cynthia, have had the pleasure to work with Na Liu for the past two years. I believe Dr. Liu exemplifies the type of employee we want to recognize for going above and beyond in service to our Colleges and District. Dr. Liu consistently strives to respond to research requests as quickly as possible, so that requesters get the information that they need to support students on our campus. Dr. Liu collaborates with the Office of Institutional Research team to think about how we can visualize data in ways that others will understand it and be able to put it to use. If we need to meet a deadline for an important project, such as accreditation or national IPEDs reporting, Dr. Liu always plans in advance, or in the unlikely event of an unexpected occurrence, will work extra hours to make sure that Chabot fulfills our reporting requirements. Dr. Liu supports excellence in the projects of our office, working collaboratively with our other Research Analyst and the Student Assistants to make sure that everyone has the same standards of excellence that she does.

Dr. Liu has been engaged in many projects that “promote excellence,” such as decoding the CCCCOS SCFF data, so that our district can understand and then maximize our funding; keeping the reports on IR’s website up-to-date so that everyone on campus has access to reliable data; building and then updating a tableau dashboard that much of campus uses for program review; and attending multiple shared governance meetings in order to be an active participant in the Chabot community.

And I, Yvonne, have had the pleasure of working with Dr. Liu during her almost four years at Chabot. In addition to what Cynthia writes about above, Dr. Liu has been an incredible contributor to the work of the grants office. Dr. Liu expertly fulfills data requests for grant proposals that capture so well the needs of students. Further, on the flip-side for grant reporting, Dr. Liu is able to creatively capture data to report on our grant outcomes and program successes, ensuring Chabot retains our grants and is in good position to apply for new ones.

We strongly support Dr. Liu as a candidate for a 2019-20 Chancellor’s Award.”

# Na Liu (continued)

## Research Analyst, Institutional Research

### Indrawati Liauw:

I am writing to nominate and strongly support Dr. Liu as an awardee for the 2019-2020 Chancellor's award. As a new research analyst to Chabot Office of Institutional Research, I have the great pleasure to work with Dr. Na Liu for the past seven months. During our daily interactions at work, it soon became very clear to me that Dr. Liu is a dedicated member of the Chabot community. She demonstrates this in many ways. In her research analyst role, she is professional and meticulous, and is tireless in getting and sharing accurate data with campus community. She makes it a priority to provide useful data to campus members and external members, and to help them understand the data. These data range widely from how our students are doing in various areas to data required for accreditation and reporting purposes. Dr. Liu is also currently serving as a senator in the Classified Senate. She represents Classified Professionals in two shared governance committees: SASE and Program Review. In these meetings, Dr. Liu made sure to share accurate data on Chabot's community whenever needed to help the committees make informed decision. As a testament to Dr. Liu's representation, she is elected again to serve as a Classified Senate senator. Dr. Liu is also an active member in the Asian Pacific Islander Educator Association. She attends the meetings and events regularly to serve as a mentor to students. Last but not least, Dr. Liu has been an exceptional mentor to me. She is unselfish in sharing her knowledge of Chabot and expertise in institutional research. It is based on our work together that I make my nomination of Dr. Liu for the Chancellor's Award."



# Kirti Reddy

**Executive Assistant to the President  
Office of the President**

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**Nominated by:  
Christine Herrera**

“The person I am nominating is Ms. Kirti Reddy, she so deserves this honor because for the past six years she has been the driving force in the Office of the President in moving college business for all stakeholders forward in a professional and supportive way. She is a Chabot alumni, which she is very proud of and holds that pride close to her heart. Her knowledge and understanding of policies and procedures are beyond impressive, she knows what will work and what won't work for the betterment of our students, staff, administrators and faculty. She knows what is an effective process for the college, she has a keen sense of looking past what is right in front of her and thinking about the results for the future, and she does not react she listens and then offers her thoughtful and supportive suggestions. Kirti has developed processes that are clear and organized, she is very aware of the importance in having equity on hiring committees, she is the go to person when anyone has a question about the makeup of a hiring committee. She is one of those people who can read people very well and has learned exactly how to help anyone who comes to her for guidance and support. Kirti has been a driving force in building and keeping a collaborative and supportive relationship with Hayward Police Department, her connection with the Hayward PD has continued even after Chabot no longer holds a contract with them. The Sergeants that we have had on campus over the past four years, all learned very quickly Kirti was the person to go to because she had the knowledge and understanding of the college ins and outs. Kirti holds a very high standard for herself, she is a very strong and confident person who only wants to do the best job she was hired to do. She is so detail oriented and collaborative from day one of planning to the day of the events on campus from College Day to President's Council to President's Town Halls to Board of Trustees Meetings to our end of year celebrations, she has great awareness as to what is needed and is always thinking of what will work best for those in attendance. She is always putting others' needs and wants first for the ultimate goal of doing what is best for Chabot College. I am so happy to be part of the Chabot family but I am truly honored to be working with Kirti Reddy who has been my trainer, my supporter, my sounding board, my colleague and my friend.”



# Jeanne Wilson

**Dean of Special Programs  
and Services  
Student Services**

**Nominated by:  
Dr. Matthew Kritscher**

Dr. Jeanne Wilson has served Chabot College with creativity and excellence for over two decades as faculty and administrator, for the last six years as Dean of Special Programs and Services. Dr. Wilson is famous for her heart-first approach to everyone and everything, supervising over fourteen different special programs, and dozens of different funds and grants, all with style and grace. With her leadership and support, Chabot College miraculously received a second multi-million dollar, five year Hayward Promise Neighborhood grant that further strengthens deep educational, mentoring and career pathways for our local schools and community. Dr. Wilson has developed numerous new African American, Latinx, Asian & Pacific Islander comprehensive employee and student support programs that have increased equity and success of students farthest from opportunity, generated a series of amazing publications highlighting our diverse students, and diversified the faculty and staff of the college through her equity-minded leadership.

Dr. Wilson co-masterminded the new Umoja Community instructional formats that have dramatically increased success rates with students taking two short-term classes at a time, and then two more short-term classes all in one semester. Her partnership with Languages Arts faculty, counseling faculty, classified professionals and student leaders is a model for the rest of the administrative team.

Dr. Wilson also serves as Vice President of the local chapter of the Western Regional Alliance for Black American Affairs, where she has brought notable engaging speakers to address issues of systemic racism, and perseverance of African American, Latinx and API communities in their struggle for equal opportunity and civil rights.

Dr. Wilson has creatively provided numerous professional development opportunities for everyone in her division through mentoring, internships, specific training in everything from technology to interpersonal effectiveness, and her organizational leadership savvy is widely admired by her colleagues, thousands of students, and of course her supervisor who may just admire her the most. It is my sincere honor to nominate Dr. Jeanne Wilson for the Chancellor's Award."

NO PHOTO  
AVAILABLE

# Isabel Yow

**Admissions & Records Assistant II  
Student Services**

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**Nominated by:  
Paulette Lino**

It is with great pleasure that I nominate Isabel Yow for the 2020 Chancellor's Award. Isabel has been serving the Chabot College community for 32 years. Through the years working with Isabel, she has demonstrated an extraordinary commitment in assisting and supporting students, colleagues, faculty, and administrators with Admissions and Records services. Her commitment to the College goes above and beyond while performing her position as Admissions and Records Assistant II.

As an Admissions and Records Assistant II, Isabel is responsible for cash handling, third party billing, AB540 processing, registration and third party billing.

Among her colleagues, she is known as the "go-to" person for complex situations regarding account discrepancy and student record holds. She is resourceful and offers her expertise in resolving payment or account issues. Her accuracy and attention to detail is impeccable.

Aside from her professional career, Isabel is compassionate about her cats and gardening.

Overall, Isabel's contribution and commitment in serving the Chabot College community make her an outstanding Chancellor's Award nominee."