

SURCHARGE INFORMATION AND WHAT IT LOOKS LIKE

The screenshot shows the Office Depot website interface. At the top left is the Office Depot logo. To its right is the slogan "Taking care of business". Further right are account details: "Account: 10579924", "Contact Us", "Account: 10579924", and "Logout". Below this is a navigation bar with "Products", "Services", and "My Account" dropdown menus, a search bar labeled "Search Product or Item #", and a shopping cart icon with a red "1" and "\$64.99". A secondary navigation bar contains icons and labels for "Orders" (with a red "91"), "Order By Item", "Shopping List", "Bulletin Board", "My Files", and "Subscription Manager". A green callout box with a "2" in a circle points to the "Subscription Manager" icon. Below the navigation is a breadcrumb "Home / Find Your Product" and a grey notification box stating "The item listed below was added to your shopping cart." Under the "Description" heading, a product listing for "Office Depot® Brand Newsprint Paper Roll, 30 Lb, 24' x 36' x 48' 100% Recycled" is shown. The text "Item # 100031 Entered Item # 100031" is above the product name. A red oval highlights the text "ADDITIONAL FEES APPLY" in red. At the bottom left is a "Continue Shopping" link. At the bottom right is a "SHOPPING CART" button. On the far left edge, a vertical "Feed" button is partially visible. On the right side, there is a section titled "Customers with similar interests also viewed".


Once your customer adds the item to their cart they are directed to a screen that looks like this. On this screen they will now see a message in red letters that says "ADDITIONAL FEES APPLY".

SURCHARGE INFORMATION

3

Once the customer is ready to checkout this is what they will see on the Shopping Cart page. Notice that underneath the item it now shows an Import Surcharge of \$5.99. Also, on the right side of the page under order summary it shows a Miscellaneous Fee of \$5.99. The Import Surcharge and Miscellaneous Fee are the same charge, your customer isn't being charged twice.

The screenshot shows the Office Depot Shopping Cart page. At the top left is the Office DEPOT logo and navigation links for Products and Services. A red notification bubble with the number 91 is visible. The main heading is "Shopping Cart".

| Shipping | Qty. | Price |
|--|---|--------------------------------|
|  Office Depot® Brand Newsprint Paper Roll, 30 Lb, 24" x 1,440', 100% Recycled Item # 100031 Entered Item # 100031 | 1 Save For Later Remove | \$64.99 \$64.99 roll |
| <input type="checkbox"/> Subscribe | | |
| Import Surcharge | | \$5.99 \$5.99 each |
| <input type="text" value="Comments"/> | Save | |

On the right side, the order summary is displayed:

| | |
|-----------------------|---------------|
| Subtotal | \$64.99 |
| Estimated Tax | \$5.68 |
| Estimated Delivery | FREE |
| Miscellaneous Fees | \$5.99 |
| Total (1 Item) | |

Below the summary is a blue [Checkout](#) button, a coupon code field, and a "Need Stamps?" section with an image of postage stamps and a price of \$9.80.